

MyAnthem News eBulletin



November 2011

Walgreens to leave network January 1, 2012

In October, we wrote to you about contract talks between Express Scripts, the company that manages the pharmacy network for us, and Walgreens. We're writing today with an update so that you have the very latest news affecting members.

Despite ongoing talks, it appears the two parties won't reach an agreement before the end of the year. Absent a last minute agreement, Walgreens will leave the network on January 1, 2012.

We will send one more mailing to members that have used Walgreens within the last 90 days. This mailing urges members to take action to move their prescriptions to another in-network pharmacy before December 31, 2011. We will also make automated phone calls to many impacted members in an effort to help raise awareness of this issue, and to encourage members to transfer their Walgreens prescriptions before December 31, 2011. Where appropriate, members will receive information about the opportunity to switch their medications to the Express Scripts home delivery pharmacy.

We are sharing a copy of the [member letter](#) for your reference. Also attached is an [FAQ](#) that may help answer questions you may have.

Please note: Members who are using Walgreens Specialty Pharmacy will receive a modified version of the sample member that directs them to specific retail pharmacies that offer specialty pharmacy medications.

Please call your sales representative with questions.

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